



July 31, 2019

DISPUTE PROCEDURE

If a dispute arises between a coach and a parent or player, the following steps must be taken in the following order.

1. Wait 24 hours to cool down.
2. Request a meeting with the coach to voice your concerns and try to resolve the problem.
3. If you cannot come to an understanding, the parent(s) must hand in a fully detailed written report as well as speak to the Niagara District Chairperson.
4. If the problem is still not resolved, the parent(s) can speak to the Overall Hockey Chairman.
5. If the problem is still not resolved, the parent(s) can meet with the hockey committee as a whole.
6. The last step, if a successful agreement is not arrived at, will be for the parent(s) to appear before the TAAA Executive and present their case.

Where matters are deemed to be serious and potentially dangerous to a player(s) or team, the concerned party is to contact the TAAA Board immediately.