

1. Participants 18 and older must:

- Provide personal identification
- Provide proof of double vaccination

2. Spectators 12 and older must:

- Provide personal identification
- Provide proof of double vaccination

3. Participants/ spectators under 12 must:

- Provide personal identification

3. Participants 12 to 17 must:

- Provide personal identification

ACCEPTED PROOF OF VACCINATIONS

Proof of double vaccination must be presented upon arrival:

1. An Ontario vaccination receipt from a vaccine clinic, **OR**
2. A vaccination receipt signed by an Indigenous Health Provider, **OR**
3. An Ontario Ministry of Health vaccination receipt received by email, **OR**
4. Downloaded vaccination receipt from Ontario's provincial booking portal, **OR**
5. A vaccination receipt from another jurisdiction that shows the holder is fully vaccinated against COVID-19.

ACCEPTED IDENTIFICATION

- Birth certificate
- Citizenship card
- Driver's licence
- Government (Ontario or other) issued identification card, including health card
- Indian Status Card /Indigenous Membership Card
- Passport
- Permanent Resident card

EXEMPTIONS

Individuals may provide a written document, completed and supplied by a physician or registered nurse showing proof of medical reason for not being fully vaccinated. Medical notes must provide the time-period for which the exemption is applicable.

Screening will be in effect for the foreseeable future with staff positioned at access points to verify regulation compliance. Those failing to meet provincial requirements will not be permitted access to the facility.



Community Services Payment Options

Effective September 20, 2021

IN PERSON

To pay in person, please visit the City of Thorold Public Works Building.

Address:

1543 Beaverdams Road, Thorold ON L2V 1N6

Hours of Operation:

Monday to Friday, 8:00AM to 12:30PM **AND** 1:30PM to 4:00PM

Payment Options:

Credit Card (3.5% transaction fee will apply - credit card only), Debit, or Cheque

ONLINE

To pay online visit:

https://ca.apm.activecommunities.com/thoroldrec/ActiveNet_Login

Pay Personal Account Balance:

Under "Payment Details" choose "Pay on Account"

Pay Organization Account Balance

Under "Organization Services" choose "List Organization Account Balance"

If you do not have an online account, or are unable to view your organization account balance please contact community.services@thorold.ca for assistance.

Payment Options:

Credit Card (6% transaction fee will apply)

BY PHONE

To pay by phone:

Call 905-227-6613 ext 403 or email community.services@thorold.ca to make a request for staff to call and make payment. Please provide your name, phone number and payment details in your request.

Payment Options:

Credit Card (3.5% transaction fee will apply)

BY CHEQUE

To pay by cheque after hours, please deposit cheque in City Hall Dropbox:

Address:

3540 Schmon Parkway, Thorold ON L2V 4A7

Please address the cheque to "Community Services". Be sure to include your receipt in the envelope.

Payment is due 7 days in advance of rental. Non-payment will result in rental cancellation. Transaction fees are non-refundable.



ARENA COVID-19 GUIDELINES

Effective September 16, 2021

1. Organizations must provide a COVID-19 Safety Plan if programs do not conform to Arena Guidelines.
2. No more than 50 participants are permitted on the ice at any time, unless otherwise discussed with Arena Management.
3. All guests entering the Arena must wear a mask. Exemptions include:
 - *Children under the age of two*
 - *Individuals with a medical condition that inhibits their ability to wear a mask*
 - *Individuals unable to put on or remove your face mask without help from someone else*
 - *Require accommodation according to AODA or the Human Rights Code*
 - *Engaging in Athletic Activity*
4. Arena guests accessing the Doherty Arena must screen, enter and exit through the main Arena entrance adjacent to Ormond Street.
5. Arena guests accessing the Whyte Arena must screen, enter and exit through the entrance accessible from the parking lot bordering Front Street North and St. David Street East.
6. Arena guests must screen in with Arena staff OR security prior to entering the facility. See VACCINE CERTIFICATE PROTOCOLS for additional information.
7. Arena guests may arrive up to 30 minutes prior to scheduled program and must exit the facility no later than 30 minutes after scheduled program.
8. Food and drink are not permitted in the Arena. Active participants are permitted water or sports drinks to maintain electrolytes/ hydration.
9. Spectators must follow signage and directional stickers to ensure social distancing.
10. It is strongly encouraged that voice amplifying devices are used where possible to avoid yelling.
11. Participants should label belongings to avoid cross contamination.
12. Participants should take measures to avoid close contact where possible. This includes, but is not limited to:
 - *Minimizing time spent in changerooms and transition areas*
 - *Playing non-contact hockey*
 - *Spending no more than 15 minutes on a bench at any given time*
13. Available showers will be limited to ensure social distancing can occur.
14. The Frank Doherty Arena can accommodate up to 200 spectators. Limited seating is available.
15. The James Arena can accommodate up to 50 spectators. Limited seating is available.

